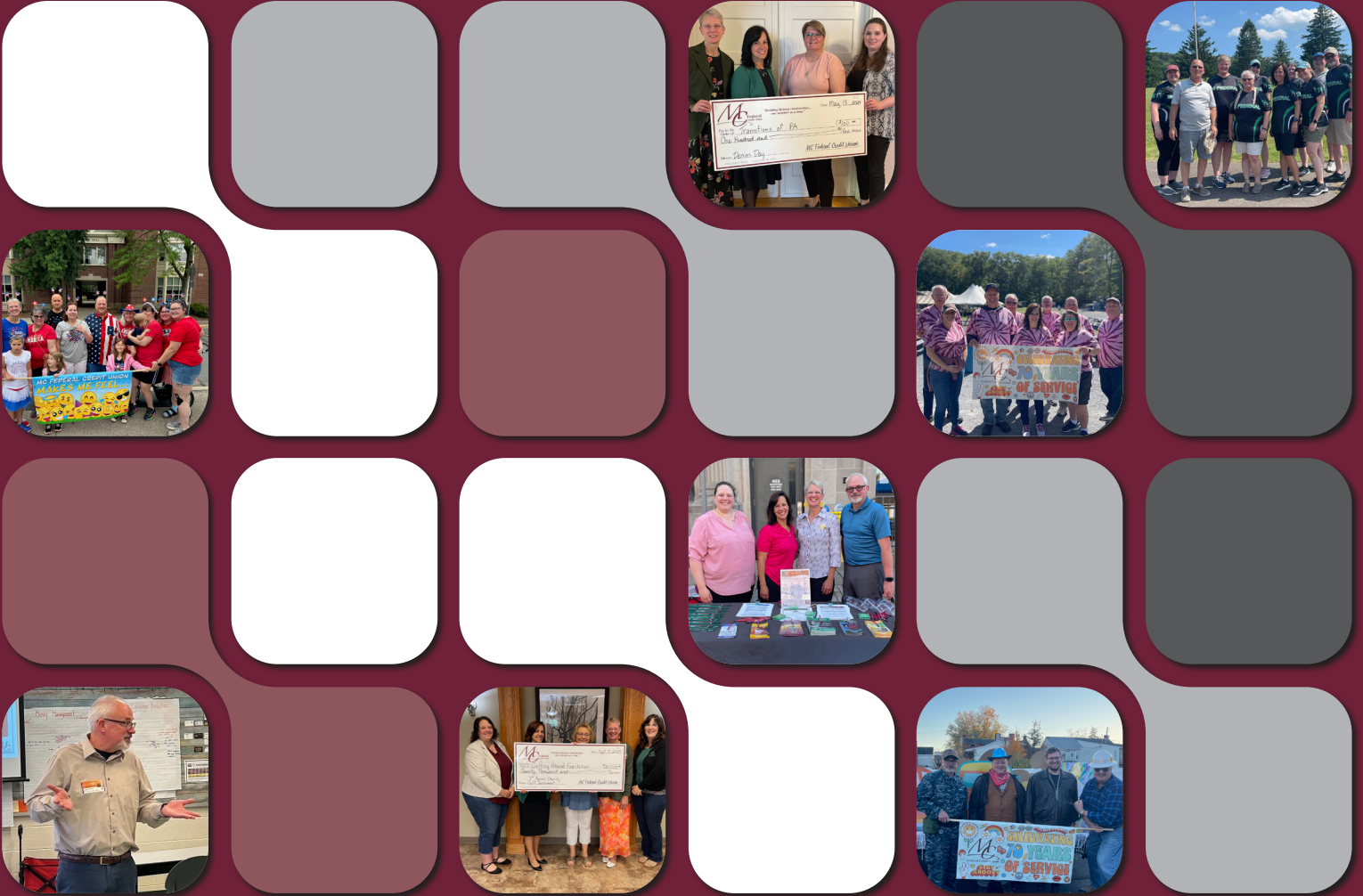


70  
YEARS OF SERVICE



2025 ANNUAL  
MEETING  
MC FEDERAL CREDIT UNION



# MC FEDERAL CREDIT UNION

## CHARTER 24929. APRIL 29, 2025

### ANNUAL MEETING AGENDA

Registration.....	5:00 p.m. - 5:45 p.m.
Blessing.....	James Lapp, Maintenance Technician
Dinner.....	5:45 p.m.
Welcome.....	Matthew Hoeger, Board Secretary/Treasurer
Call to Order.....	Douglas Bastian, Board Chairperson
Consent Agenda	
Minutes.....	Addendum
Treasurer's Report.....	Program Booklet
Supervisory Committee's Report.....	Program Booklet
Service Awards.....	Lynn Naugle, Board Member
President & Chairperson's Report.....	Elba Arenas, President & CEO, and Douglas Bastian, Board Chairperson
Installation of Officers.....	Brian Ulmer, Board Vice Chairperson
Shining Star Award.....	Elba Arenas, President & CEO
President's Award.....	Elba Arenas, President & CEO
Adjournment.....	Douglas Bastian, Board Chairperson

### MC FEDERAL EXECUTIVE TEAM



**Elba Arenas**  
President & Chief  
Executive Officer



**Brian Wiktor**  
Chief Lending  
Officer



**Samantha Kostura**  
Chief Financial  
Officer



**Thomas Ha**  
Chief Information  
Officer



# CELEBRATING 70 YEARS OF SERVICE

## **The History of MC Federal Credit Union: A Legacy of Service, Growth, and Community Impact**

For 70 years, MC Federal Credit Union has been a trusted financial partner committed to empowering its members and supporting local communities. With a foundation built on strong relationships, the credit union has seen significant growth while remaining true to its mission: "People Helping People."

### **Humble Beginnings in Riverside, PA**

The story of MC Federal Credit Union began in 1954 when it was chartered to serve the employees of Merck & Company's Cherokee Plant in Riverside, Pennsylvania. Originally known as the Merck Cherokee Employees Credit Union, it began as a small financial institution focused on meeting the needs of the plant's workforce. Over time, the credit union expanded its reach, growing from a company-specific institution to one that embraced its surrounding communities.

As the credit union grew, its name evolved to reflect this expansion. In the 1990s, it became known as M-C Federal Credit Union, a nod to its broader membership base. In 2016, the credit union took another step forward by becoming a state-chartered entity and renaming itself Members Choice Financial Credit Union to reflect its growing and diverse membership.

### **The Return to a Federal Charter and Continued Growth**

In 2021, a strategic decision was made by the Board of Directors and Executive Team to return to a federal charter to better serve the expanding needs of its members. The transition back to a federal charter marked an important milestone in the credit union's history, re-establishing the organization as MC Federal Credit Union.

Today, MC Federal is a vibrant financial institution with five branches spread across Danville, Bloomsburg, Lewisburg, and Mount Carmel. The credit union serves over 13,000 members and partners with more than 190 employer groups across several counties, including Columbia, Lycoming, Montour, Northumberland, Schuylkill, Snyder and Union.

### **MC Federal Credit Union Said Goodbye to Merck Branch**

As we look back on our 70-year history, we reflect on a significant milestone in the journey of MC Federal Credit Union: the closure of our branch at the Merck Cherokee facility in Riverside, Pennsylvania. After decades of serving the dedicated employees of Merck & Company's Cherokee Plant, this branch's closure on January 1, 2025 marked the end of an era.

### **A Commitment to Community**

MC Federal's dedication to community service is at the heart of its mission. As a non-profit, cooperative financial institution, the credit union prioritizes philanthropy and giving back to the communities it serves. Over the years, MC Federal has partnered with numerous local organizations such as the Getting Ahead Foundation, Evangelical Community Hospital, ThinkBIG, and The American Legion Post #40 Veterans Emergency Relief Fund to improve lives and promote social good.

Among the credit union's most impactful community initiatives is its financial literacy program, "The Road to Financial Wellness." Through this program, MC Federal provides financial education to a vast array of people, including those from the Getting Ahead Foundation seeking to climb out of poverty, inmates reentering the community, attendees of Spanish churches, students from local schools, and various community organizations. The Road to Financial Wellness seeks to break down the barriers faced due to past choices, language, poverty, and lack of knowledge by providing free quality financial education. Each class is tailored to address the specific needs of the attendees, whether it be climbing out of poverty, readjusting to life after incarceration, or just beginning a financial journey. The 'road' built by this program leads to a brighter future for all as we Educate, Enlighten, and Celebrate the attendees. MC Federal's commitment to financial literacy has garnered national recognition, with the credit union receiving the prestigious Desjardins Financial Education Award at the state level in 2019, 2022, and 2023, and the national level in 2022 and 2023.

### **Looking Toward the Future**

As MC Federal Credit Union celebrates its 70th anniversary and looks to the future, it remains focused on expanding its services and maintaining its role as a pillar of support for the communities it serves. The credit union's ability to adapt and grow while staying true to its founding principles ensures that it will continue to be a trusted financial partner for generations to come.

In a world that is constantly changing, MC Federal stands out as a beacon of stability, service, and commitment to its members and the community. With over 13,000 members and counting, the future of MC Federal Credit Union is bright, and its impact on the region will undoubtedly continue to be felt for years to come.





# EDUCATE, ENLIGHTEN, CELEBRATE





# 2024 COMMUNITY GIVING

## Agape

Alzheimer's Association: Walk to End Alzheimers

American Cancer Society Relay for Life

American Legion Post 40

Atlas Fire Company

Bloomsburg Fire Department

Buffalo Valley Singers

Camp Koala

Catawissa Little League

Columbia Montour Chamber of Commerce

Danville Business Alliance

Danville Halloween Parade

Danville Police Officers Association

Ed Romance Lower Anthracite Chapter of the Pennsylvania Sports Hall of Fame

Getting Ahead Foundation

## Holy Angels Parish

Knights of Columbus - Kulpmont

MC Federal Credit Union Scholarship Program

MC Federal Credit Union Members in Need

Milton Treats on the Track

Montour County Township Officials Association

Mount Carmel Area Education Foundation

Mount Carmel Baseball Boosters

Mount Carmel High School Athletics

Mount Carmel Santa in the Park

Natalie Fire Company

National Night Out

Pennsylvania SPCA Danville Center

Secure Document Shred Project

Service First FCU Golf Tournament

## SunEast Foundation Golf Tournament

The Kick Sauce Golf Tournament

The Road to Financial Wellness

The Women's Center, Inc. of Columbia and Montour Counties

Thomas Beaver Free Library

Toys for Tots

Transitions of PA

Union County Veteran's 4th of July Committee, Inc.

United Way Wee Read Program

Vizo Financial's 11th Annual Hot Dog Eating Contest

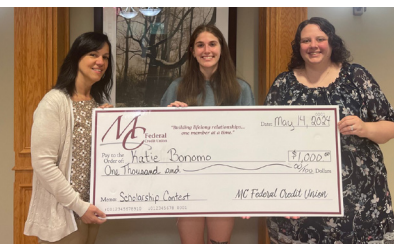
WellSpan Evangelical Community Hospital Care Fund

WellSpan Evangelical Community Hospital Cookin' for a Cause

WellSpan Evangelical Community Hospital Golf Classic

Wilburton Fire Company #1

Women's Giving Circle - Community Giving Foundation



# PRESIDENT & CHAIRPERSON'S REPORT

Welcome to the 70th Annual Meeting of MC Federal Credit Union. It is my pleasure to speak to you today beside Doug Bastian. We are happy to report that the credit union experienced record-breaking financial performance in 2024, and we are expecting to deliver strong results in 2025. Our Metrics for Success, found on page 7 of this report, provides a snapshot of our 2024 performance.

## OUR VISION

"To be the financial institution and workplace of choice in the communities we serve."

## OUR MISSION

"To be the catalyst that positively impacts the financial health and well-being of our members and the communities we serve."

At the start of the year, MC Federal Credit Union adopted a new vision statement, "To be the financial institution and workplace of choice in the communities we serve." To assist with accomplishing this vision, we introduced a new layer of management to the organization. Our Branch Managers are tasked with ensuring outstanding member service and operational efficiency in our branches. Keep an eye out as they begin visiting our communities.

Our mission is, "To be the catalyst that positively impacts the financial health and well-being of our members and the communities we serve." One way that we live this mission is by offering our free financial literacy course, "The Road to Financial Wellness." By providing specialized instruction to break down the barriers presented by language, socio-economic standing, and prior history, "The Road to Financial Wellness" gives people the power to take control of their finances. Our classes are diverse, serving individuals of many ages, disabilities, backgrounds, and education levels. We continue to expand our classes and have added more team members who volunteer their time to provide financial education.

The MC team remains passionate about giving back to others. Our team logged over 630 volunteer hours in 2024. MC's Charity Golf Tournament continues to be a highlight event. The 4th Annual Tournament raised a total of \$35,000 and benefited three worthy causes, Getting Ahead Foundation, Agape, and Camp Koala. We generously supported several additional charitable organizations across our footprint. A list can be found on page 3 of this report.

On the federal level, lawmakers are strongly considering the elimination of the credit union tax exemption status. This is a direct threat to you as a member owner. The credit union tax exemption allows MC to offer low or no cost services and aids in our ability to help improve the financial wellness of all those in the communities we serve. This is why our advocacy efforts continue to highlight the importance of our credit union tax-exempt status and showcase the credit union difference. We are dedicated to keeping you informed about issues that impact our ability to serve you. We will continue to fight to protect this vital tax exemption and will keep you posted on how you can make your voice heard.

As we close our 70th Annual Report, we must thank you, our valued member-owners. Serving you has been our pleasure. We value the relationships we have built with you over the last 70 years and are excited to continue our journey to Educate, Enlighten, and Celebrate you as your trusted financial partner. To our Board of Directors, Supervisory Committee, and Executive Leadership Team, thank you for your insightful guidance. Your dedication to the credit union is truly appreciated. To our team, thank you for providing excellent member service and for living the MC mission each and every day. We look forward to continuing our success in 2025.



  
*Elba I Arenas*  
Elba Arenas  
President & CEO

*Doug Bastian*  
Douglas Bastian  
Board Chairperson





# TREASURER'S REPORT

2024 saw the strongest financial performance in MC Federal Credit Union's 70-year history. The year ended with \$233.5 million in assets and a net income of slightly over \$3.1 million. Our year-end net worth ratio stands at 10.67%, well above the 7% required to be considered "well-capitalized" by the National Credit Union Administration.

The strength of our performance is best demonstrated in comparison to our peers. Return on Assets (ROA) is a key metric used to gauge a credit union's efficiency. MC achieved a 1.39% year-end ROA, while our peer credit unions saw 0.68%. We also outperformed our peers in providing value to our members. MC members received over \$4 million in dividends, an average of 1.91% per share, which is 28% higher than our peers. In 2024, MC members paid an average of \$57 in fees for the year, as opposed to \$87 at our competitors, a difference of 35%.

We continued to experience growth in our membership base. 785 new members were welcomed to the credit union, bringing our total number of members to 13,371. Our shares grew by 8.19%; in comparison, our peers experienced 2.74% growth. Areas of strength on the lending side were commercial loans and home equity products, both fixed-rate and lines of credit. Overall, our loans increased by 3.26% versus the 1.12% for our peers. We attribute this share and loan growth to our continued focus on providing great rates to our members.

The consolidated financial statements can be found on page 6. These reports show that MC Federal Credit Union continues to be well-positioned as we navigate through the challenges brought on by our current economic and political landscapes.

Matthew Hoeger  
Secretary/Treasurer of the Board of Directors



# SUPERVISORY COMMITTEE'S REPORT

The Supervisory Committee is a Board appointed volunteer organization with the responsibility to safeguard member assets by independently evaluating the soundness of MCFCU's operations and governance. To meet this obligation, the Supervisory Committee engaged the services of external auditors and directed internal audit activities intended to identify deficiencies in MCFCU's compliance programs.

The principal audits required of the Supervisory Committee are the Annual Financial Statement Audit and the Verification of Member Accounts, which are completed by Doeren Mayhew, Certified Public Accountants. The most recent reports did not identify any material weaknesses or deficiencies.

To ensure comprehensive oversight of the Credit Union's risk management and compliance strategies, the Supervisory Committee oversaw the completion of the following additional external audits. Feather CU Services, LLC completed our Bank Secrecy Act, Anti-Money Laundering, Member Identification Program, Office of Foreign Asset Control and Automated Clearing House compliance audits. CrossState Credit Union Association completed audits of our Collections and Foreclosure, Decedent and Estate, and Member Business Loan practices. Allied Solutions completed an overall Risk Review of Credit Union operations. The results of these engagements, as well as management's responses, are tracked and shared with the Supervisory Committee during quarterly meetings. No material findings were identified.

The internal audit function is delegated to the Compliance and Information Security Officer. In 2024, the following internal audits were conducted (non-exclusive list): Branch Audit and Cash Verifications, Fair Lending, Dormant Accounts, Home Mortgage Disclosure Act Data Outlier, Regulation CC, and Regulation E compliance. Findings related to internal audits are shared with management and actions taken to address compliance errors are maintained on tracking documents by the Compliance and Information Security Officer.

Lastly, there are no unresolved member complaints directed to the Supervisory Committee as of 12/31/2024.

The Supervisory Committee considers the outcomes of these engagements the direct result of the Board of Directors' guidance and Management's leadership. We extend our gratitude to the volunteers and staff for their ongoing commitment to improving internal controls and strengthening MC FCU's compliance programs.

Mark Reif  
Chairperson of the Supervisory Committee



# BALANCE SHEET & INCOME STATEMENT

Year Ending December 31, 2024

Balance Sheet

ASSETS		
	2024	2023
Cash and Cash Equivalents	\$ 2,597,109	\$ 2,365,653
Investments	63,733,038	48,702,051
Loans to Members	158,136,187	153,078,404
Assets in Process of Liquidation	-	179,777
Accrued Interest Receivable	892,5387	815,724
Property and Equipment	2,890,626	3,097,037
Other Assets	5,308,168	5,337,033
<b>TOTAL ASSETS</b>	<b>\$ 233,557,665</b>	<b>\$ 213,575,679</b>
LIABILITIES AND MEMBERS' EQUITY		
Liabilities		
Members' shares	\$ 209,709,253	\$ 193,841,258
Accounts Payable and accrued expenses	1,897,011	1,697,775
Accrued interest and dividends payable	-	-
<b>Total Liabilities</b>	<b>211,606,264</b>	<b>195,539,033</b>
Members' Equity		
Retained earnings	24,931,630	21,814,293
Accumulated other comprehensive income	(2,980,229)	(3,777,647)
<b>Total Members' Equity</b>	<b>21,951,401</b>	<b>18,036,646</b>
<b>TOTAL LIABILITIES AND MEMBERS' EQUITY</b>	<b>\$ 233,557,665</b>	<b>\$ 213,575,679</b>

Income Statement

	2024	2023
Interest Income		
Members' loans	\$ 9,903,666	\$ 8,732,570
Investments	1,988,9489	1,350,034
<b>Total Interest Income</b>	<b>11,892,615</b>	<b>10,082,604</b>
Interest Expense		
Members' dividends	4,003,023	2,356,717
Other interest expense	-	5,312
<b>Total Interest Expense</b>	<b>4,003,023</b>	<b>2,362,029</b>
Net Interest Income Before Provision for Loan Losses	7,889,592	7,720,575
Provision for Loan Losses	632,622	1,019,765
<b>Net Interest Income After Provision for Loan Losses</b>	<b>7,256,970</b>	<b>6,700,810</b>
Non-Interest Income	1,884,137	1,803,219
Impairment of corporate member capital account	-	-
<b>Total Non-Interest Income</b>	<b>1,884,137</b>	<b>1,803,219</b>
Total Non-Interest Expense	6,054,643	6,113,746
<b>Net Income From Operations</b>	<b>3,086,464</b>	<b>2,390,283</b>
Other Gain (Loss)	30,874	(66,426)
Corporate Stabilization Expense	-	-
<b>NET INCOME</b>	<b>\$ 3,117,338</b>	<b>\$ 2,323,857</b>



# METRICS FOR SUCCESS



**\$233.5M**

Asset Size



**10.67%**

Net Worth Ratio



**13,371**

Total Number of Members



**786**

Total New Memberships Opened



**14,975**

Average Monthly Transactions



**90**

Road to Financial Wellness Graduates



**638+**

Team Member Volunteer Hours



**\$50k+**

Charitable Contributions



**1,196**

New Loans Granted



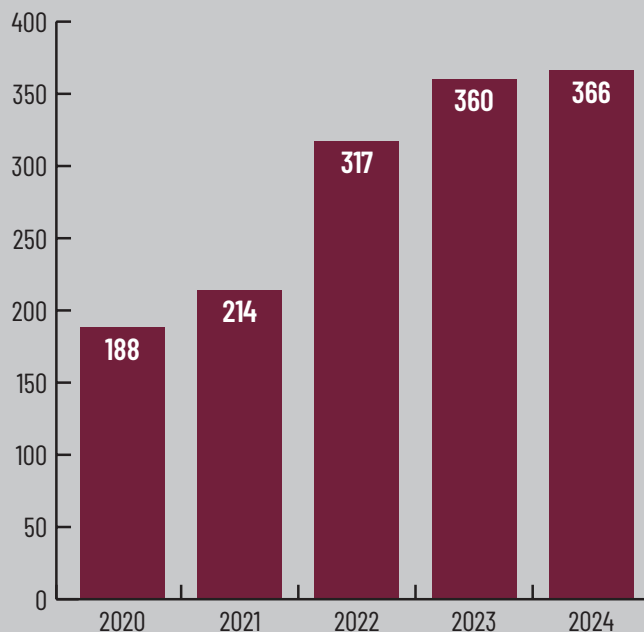
**\$39,753,318**

Balance of New Loans



**366**

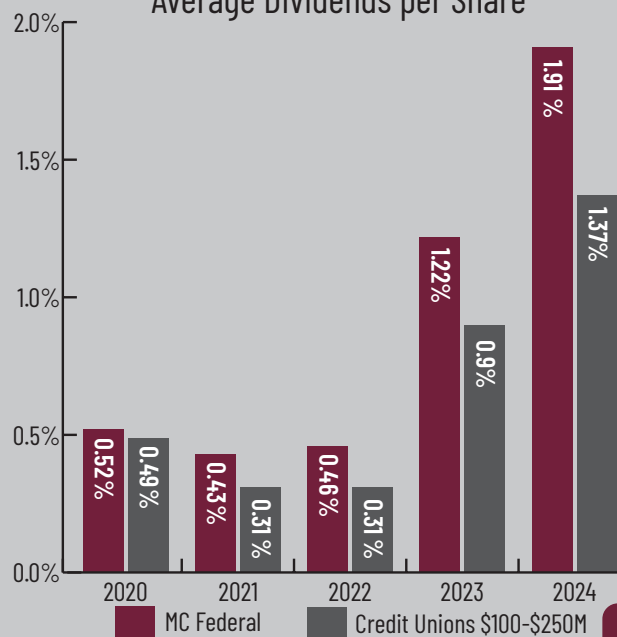
Number of Select Employee Groups



**\$4,003,023**

Total Dividends Paid to Members

Average Dividends per Share



# 2024 SERVICE MILESTONES



**Doreen Artley**  
Accounting Clerk



**Mary Gratti**  
Loan Servicing Assistant



**Carla Schmidt**  
Branch Manager



**Ashley Jones**  
Marketing Specialist

## Congratulations

Thank you all for being such valuable members of our team. Your dedication to our members is greatly appreciated. May you take some time to reflect on your accomplishments over the years and be blessed with continued growth and prosperity in the years ahead.



**Melanie Matter**  
Member Service Rep.

# RECOGNIZING OUTSTANDING ACHIEVEMENT

Please join us in congratulating the following members of our team who received outside recognition in 2024.



**Elba Arenas**, President and CEO, was chosen as the recipient of the **21st Anniversary ATHENA Leadership Award** presented by the Greater Susquehanna Valley Chamber of Commerce. The ATHENA Leadership Award is presented to leaders across professional sectors. It's rich history, international scope, and focus on mentorship distinguish it as one of the most prestigious leadership awards one can receive.

**Natalie Waltz**, Human Resource Manager & Administrative Assistant, was selected as a member of the **2024 Crash the GAC delegation**. This group, comprised of 58 talented credit union professionals from across the country who have demonstrated exceptional dedication to the credit union movement, attended GAC and participated in special "Crasher Only" education and networking events. 2024 saw the most applicants in Crash the GAC's 15 year history.



**Ashley Jones**, Marketing Specialist, received the **2024 Paul E. Kanjorski Young Professionals Advocacy Scholarship**. The scholarship allowed her to attend the America's Credit Unions Governmental Affairs Conference (GAC). CrossState Credit Union Foundation honors the legacy of Congressman Paul Kanjorski, who supported many legislative efforts on behalf of credit unions, by sending a young credit union professional to GAC on an annual basis.



# THE MC FEDERAL TEAM

## BOARD OF DIRECTORS



**Douglas Bastian**  
*Chairperson*



**Brian Ulmer**  
*Vice Chairperson*



**Matthew Hoeger**  
*Secretary/Treasurer*



**Lynn Naugle**  
*Director*



**Rose Williams**  
*Director*



**Paul W.J. Dalkiewicz**  
*Director*



**Lonnie Hill**  
*Director*

## SUPERVISORY COMMITTEE

**Mark Reif**  
*Chairperson*

**Michael Smith**  
*Member*

**John Furia**  
*Member*

**Rose Williams**  
*Board Liaison*

## MEMBER SERVICE TEAM

### EXECUTIVE TEAM

Elba Arenas, President & Chief Executive Officer  
Brian Wiktor, Chief Lending Officer  
Samantha Kostura, Chief Financial Officer  
Thomas Ha, Chief Information Officer

### CORPORATE SUPPORT

Annette Welch, Director of Operations  
Shawn Merritt, Compliance & Information Security Officer  
Natalie Waltz, Human Resource Manager & Administrative Assistant  
Ashley Jones, Marketing Specialist  
Jordan Berry, Marketing Assistant Intern  
Ryan Ehmann, Programmer Analyst  
Makenzie Pyle, Quality Assurance Auditor  
Dayna Duncan, Digital & Card Specialist  
Doreen Artley, Accounting Clerk  
John Micklo, Accounting Clerk  
Elise Neiderhiser, Accounting Clerk  
Cameron Britt, Financial Analyst  
Katelin Colley, Member Resolution Manager  
Wajada Freeman, Member Resolution Specialist  
Emily Showers, Training Coordinator  
James Lapp, Maintenance Technician

### MEMBER SERVICE REPRESENTATIVES

#### DANVILLE

Carla Schmidt, Branch Manager  
Amanda Lynn, Lead MSR  
Julie Page, MSR  
Gerald Krepps, MSR  
Daniel Walker, Intern

#### BLOOMSBURG

Jennifer Dippold, Branch Manager  
Wendy Flynn, Lead MSR  
Rachel Bennett, Backup Lead MSR  
Melanie Matter, MSR  
Elizabeth Reed, MSR

#### LEWISBURG/WELLSPAN EVANGELICAL

Christopher Prowant, Branch Manager  
Stephanie Martello, Lead MSR  
Luis Hernandez Pena, Backup Lead MSR  
Eric Winter, MSR  
Abigail Klopp, MSR

#### MOUNT CARMEL

Candace Treshock, Branch Manager  
Martha Stooks, Lead MSR  
Jason Kriner, MSR  
Natalie Stefanowicz, MSR  
Denise Yermalovich, MSR

### LENDING TEAM

Clinton Young, Indirect & Consumer Lending Mgr.  
Kristen Bastian, Loan Officer  
Heather Johnson, Small Business Analyst/Lender  
Diane Elliott, Commercial Loan Officer  
Kelsey Hartzler, Loan Administrator  
Mary Gratti, Loan Servicing Assistant

### CONTACT CENTER

Janet Williams, Member Service Officer  
Maria Ha, Member Service Officer  
Jessica Steele, Member Service Officer  
Rashelle Greaser, Member Service Officer



**Federal Credit Union**

*Educate. Enlighten. Celebrate*

# BRANCH LOCATIONS & HOURS



## Danville

390 Walnut Street  
Danville, Pa 17821  
Mon-Thur: 8:00 AM - 4:30 PM  
Fri: 8:00 AM - 6:00 PM  
Sat: 9:00 AM - 12:00 PM



## Bloomsburg

599 East 7th Street  
Bloomsburg, Pa 17815  
Mon-Thur: 8:00 AM - 4:30 PM  
Fri: 8:00 AM - 6:00 PM  
Sat: 9:00 AM - 12:00 PM



## Lewisburg

1339 Saint Mary Street  
Lewisburg, Pa 17837  
Mon-Thur: 8:00 AM - 4:30 PM  
Fri: 8:00 AM - 6:00 PM  
Sat: 9:00 AM - 12:00 PM



## Mount Carmel

11218 State Route 61  
Mount Carmel, Pa 17851  
Mon-Thur: 8:00 AM - 4:30 PM  
Fri: 8:00 AM - 6:00 PM  
Sat: 9:00 AM - 12:00 PM



## WellSpan Evangelical Community Hospital

1 Hospital Drive  
Lewisburg, Pa 17837  
Mon-Fri: 7:30 AM - 4:00 PM



## Stay Connected

800.834.0082 | [mcfcu.org](https://mcfcu.org)  
@MCFederalCreditUnion



*Federally insured by the NCUA. Equal Housing Opportunity.*