



Federal Credit Union

July 26, 2021

Dear Valued Member,

It has come to our attention that some members may have received the following text message that appears to come from MC Federal Credit Union.

FRM:MC Federal
Credit Union !
Contact 857219
SUBJ:DebitCardL
ocked
MSG:YI59WI.

This message was **not** sent by us or on our behalf and is considered fraudulent.

If you received this text message, please do not initiate any contact and delete it immediately.

If you have opened the message and provided these individuals with any personal or banking information, contact us immediately. Your quick action is required so that we can safeguard your account. You can reach us over the phone by calling 800.834.0082 or you may stop in your local branch.

Keep the following tips in mind when you receive unsolicited or unfamiliar text messages:

- Don't "click" open links in unsolicited text messages. Clicking the link may infect your mobile device with a virus or malware designed to steal the personal or financial information stored on the device.
- Don't call a telephone number listed in an unsolicited text message. Scam artists often use email-to-text technology, short codes, or spoofed local numbers to hide their identity. You should contact any bank, government, agency, or company identified in the text message using the information listed in your records.
- Don't respond to messages, even to ask the sender to stop contacting you. Responding to messages verifies that your phone number is active and that you are willing to open such messages, which may lead to an increase in the unsolicited text messages you receive.
- Never provide your personal or financial information in response to text messages from unknown senders. Verify the identity of the sender and take the time to ask yourself why the sender is asking for your information.
- Use the same safety and security practices on your cell phone as you do on your computer; be cautious of text messages from unknown senders, as well as unusual text messages from senders you do know, and keep your security software and applications up to date.

Again, if you have given out your personal and/or banking information or have questions regarding this fraudulent text message please reach out to a member of our team.

As always, thanks for being an important part of MC Federal Credit Union.



390 Walnut Street, Danville, PA 17821



800.834.0082



mcfcu.org



mcfcu@mcfcu.org