



Dear Valued Member,

As promised, we will occasionally reach out to keep you aware of growing risks to your financial security. The area I would like to discuss with you today is the recent Netflix billing information scam.

**Here is how the scam works-** The victim receives an email purportedly from Netflix claiming that your account has been suspended. The scam ensnares you with language similar to, “obviously we’d love to have you back so you can continue to enjoy all the best TV shows and movies without interruption.”

The message explains that the company could not authorize your payment for the next billing cycle and invites you to click on a link to “restart your membership.”

Clicking on the link will direct you to a fake website, which may look official with resemblance to the real Netflix page. From there, the fake website will ask that you input updated information to restart your account, however, on the other end- **a scammer is collecting all your information.**

**What is the goal of the scam-** The Netflix billing scam seeks to trick unsuspecting subscribers into providing:

1. Log-in credentials- User name and password
2. Updated personal information- Name, address, date of birth and telephone number
3. Updated billing information- Credit/Debit card number and details

**What to look out for-** Here are some things to look for with the recent Netflix scam:

1. The “from” line says Netflix but includes a long unrelated URL
2. The “to” line does not contain your name, instead it shows AppleID Support
3. The “CC” line contains iCloud Support
4. The subject line states, “We sent confirmation for update billing information”

If you receive a similar message from Netflix, or any service provider, **do not click on the link.** A communication like this would never come from your provider. If you ever have questions about a communication received from a company, simply log into your account and communicate directly with the provider- never the link on a suspected email.

Please remember to visit us at [mcfcu.org](http://mcfcu.org) and review our **Fraud and Security** page to learn more about how to protect yourself from fraud.

If you ever encounter something that does not feel right, never hesitate to contact a Member Services Representative who will assist you in determining the legitimacy of any potential situation.

As always, thanks for being an important part of the Members Choice Community.

Thank you!

A handwritten signature in black ink that reads 'Jim Barlarich'.